

INTRODUCING THE SAN MATEO 101 EXPRESS LANES COMMUNITY TRANSPORTATION BENEFITS PROGRAM

The new program helps cover transportation costs for qualifying individuals in San Mateo County. Participants can choose from one of two transportation benefits!

Additional Clipper Card and FasTrak® discount programs are available. Refer to the Frequently Asked Questions (FAQ) section on the next page for more information.

HOW DO I QUALIFY?

You must meet the following three qualifications:

<p>San Mateo County Resident</p>	<p>18+ Age 18 or older</p>	<p>\$78,300 or Less Earning an individual income at or below \$78,300</p>
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You are already eligible if you receive at least one benefit through the San Mateo County Core Service Agencies Network.

OPTIONS AVAILABLE



A \$100 Transit Credit on a Clipper Card (Annual Benefit)

B \$100 Toll Credit on a FasTrak® transponder (One-time Benefit)



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HOW TO ENROLL? IT'S EASY!

You can enroll in the new program at any of the eight San Mateo County Core Service Agencies (listed below).

1. Call or go to your local Core Service Agency (Check our [website](#) to find the agency that serves your area!)
2. Tell a case manager you want to enroll in the program*
3. Answer a few questions to verify your eligibility
4. Choose your NEW benefit and a case manager will sign you up for your \$100 credit Clipper Card or FasTrak® toll transponder; when ready, pick it up at the Core Services Agency

For questions, call us at 650-523-0831 or email info@smcexpresslanes.org.

*If you're a new client, bring income verification document (refer to FAQ section on next page for acceptable documentation).

SAN MATEO COUNTY CORE SERVICE AGENCIES

DALY CITY COMMUNITY SERVICE CENTER
(650) 991-8007
350 90th St., First Floor
Daly City, CA 94015

SAMARITAN HOUSE
(650) 347-3648
4031 Pacific Blvd.
San Mateo, CA 94403

COASTSIDE HOPE
(650) 726-9071
99 Ave Alhambra, PO Box 1089
El Granada, CA 94018

PACIFICA RESOURCE CENTER
(650) 738-7470
1809 Palmetto Ave.
Pacifica, CA 94044

PUENTE DE LA COSTA SUR
Pescadero Office:
(650) 879-1691
620 North St.
Pescadero, CA 94060

La Honda Office:
(650) 747-0248
8865 La Honda Rd., Suite 4
La Honda, CA 94020

SAMARITAN HOUSE SOUTH
(650) 294-4312
1836 B Bay Rd.
East Palo Alto, CA 94303

FAIR OAKS COMMUNITY CENTER
(650) 780-7500
2600 Middlefield Rd.
Redwood City, CA 94063

YMCA COMMUNITY RESOURCE CENTER
(650) 276-4101
1486 Huntington Ave., Suite 100
South San Francisco, CA 94080

FREQUENTLY ASKED QUESTIONS (FAQs)



Is this transportation benefit limited to one person per household?

No, this benefit is provided at the individual level. Multiple people who live within one household may receive this benefit if they meet the eligibility requirements.

Am I eligible for both a Clipper Card and FasTrak® transponder?

If eligible, you can only select one of the transportation benefit options available.

How do you verify eligibility?

Eligibility is verified through paystubs, a letter from your employer, or a benefits letter. If none of these options are available to you, you may sign a Self-Declaration statement stating your income.

What are the benefits of registering my FasTrak® toll transponder?

The FasTrak® toll transponder allows you to use the express lanes or toll bridges free or at a discounted rate if you meet vehicle occupancy requirements even after the preloaded \$100 is spent. The Core Services Agency case manager will assist you with the online FasTrak® registration process at the time of your enrollment. You do not need a credit card in order to register your FasTrak® toll transponder.

For more information about FasTrak® discounts visit: <https://511.org/driving/express-lanes>.

What if I already have a FasTrak® toll transponder?

You are still eligible! You may register the new transponder you receive through the Community Transportation Benefits Program to your existing FasTrak® account. Ask a case manager for assistance.

Do I have to register my Clipper Card?

No, you do not need to register your Clipper Card to spend the preloaded \$100. However, it is highly encouraged that you do register your Clipper Card for renewal of your benefits annually. Plus, in case your Clipper Card is lost or stolen, your remaining benefits can be easily recovered.

Are there other transportation discount programs available to me?

Yes, Clipper START is a regional program that provides up to 50% in discounts on transit fare for qualified individuals. If you qualify for Clipper START you will receive a different Clipper Card associated with that discount program. For more information and to apply online, visit www.clipperstartcard.com/s/. Plus, most of the Core Service Agencies can provide brochures which contain paper applications and additional information about the Clipper START Program.

What happens after the \$100 benefit runs out?

If you select the Clipper Card benefit, you may continue using the card, but will need to load additional funds to pay for future transit trips. Also, remember that the Clipper Card benefit is an annual benefit. For more information, please visit: www.ClipperCard.com.

If you select the FasTrak® toll transponder benefit, you can continue to use your transponder, however you will need to add funds to avoid toll penalties. You may add additional funds using cash or a credit card. For more information, please visit www.bayareafastrak.org.

How is this program funded?

The Community Transportation Benefits Program is sponsored and funded by the San Mateo US 101 Express Lanes.

CONTACT US:



650-523-0831



info@smcpresslanes.org



<https://smcpresslanes.org/>